

Charlotte Destinations

About your recent event.....

The quality of the service provided by Charlotte Destinations is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following brief survey will help us toward this end.

Please check the most appropriate space below and answer all questions.

Type of event Client Date 8-6-10
Site Black Finn / Strike City Number of Guests 40

| | Superior | Excellent | Satisfactory | Unsatisfactory |
|---|----------|-----------|--------------|---------------------------------|
| Site selection | | | ✓ | Black Finn (as discussed) |
| Planning | | ✓ | | |
| Attention to detail | | ✓ | | (Technology needs improving) |
| Charlotte Destinations Staff | ✓ | | | |
| Food & Beverage Quality | | ✓ | | |
| Service | ✓ | | | (Charlotte destination service) |
| Special decor | | ✓ | | |
| Entertainment | | | | ✓ (would use magic man) |
| Transportation | | ✓ | | |
| Would you use Charlotte Destinations in the future: | | Yes (✓) | No () | (can't remember) haha |
| Over all how would you rate this event: | | ✓ | | |

Final Comments: overall nice event
Black Finn technology - as discussed
overall great discovery

Name Carolyn Pozzi

Company newell Lynch

Address

Phone / E-mail

Thank you for your honesty and your assistance in our ongoing quest for excellence

peter cuocolo

From: Felicia DeRosa [felicia.derosa@curefa.org]
Sent: Monday, September 20, 2010 3:07 PM
To: cmasterplanner@aol.com
Subject: Thank You

Hello Peter,

I heard through Ellen that Friday night at Vida went really well. I just wanted to send you a note of thanks for all of your efforts on FARA's behalf. We sincerely appreciate your support with this event and in attending the NC golf event.

Most gratefully,
Felicia

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