

## *Charlotte Special Events Group*

About your recent event .....

The quality of the service provided by The Charlotte Special Events Group is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following brief survey will help us toward this end.

Please check the most appropriate space below and answer all questions.

**Type of event:** Semi Formal

**Date:** April 16<sup>th</sup>, 2011

**Site:** HALO

**Number of Guests:** 170

|                         | Superior | Excellent | Satisfactory | Unsatisfactory |
|-------------------------|----------|-----------|--------------|----------------|
| Site selection          | X        |           |              |                |
| Planning                | X        |           |              |                |
| Attention to detail     | X        |           |              |                |
| Event Staff Service     | X        |           |              |                |
| Food & Beverage Quality | X        |           |              |                |
| Vendor Service          |          | X         |              |                |
| Special decor           |          |           |              |                |
| Entertainment           |          |           |              |                |
| Transportation          |          |           |              |                |

Would you use The Charlotte Special Events Group in the future: Yes (X) No ( )

**Over all how would you rate this event:** I would say that it was excellent. Everything

went better than I had expected and everyone had a great time. Final Comments:

|          |            |
|----------|------------|
| Name     | Company    |
| Brittany | Delta Zeta |
| Moffitt  | Sorority   |

|                     |                   |
|---------------------|-------------------|
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Thank you for your honesty and your assistance in our ongoing quest for excellence.