

# *The Charlotte Special Events Group*

About your recent event .....

The quality of the service provided by The Charlotte Special Events Group is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following brief survey will help us toward this end.

Please check the most appropriate space below and answer all questions.

Type of event: [Concert](#)

Date: [4/21/11](#)

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Site: [Verizon Arena](#)

Number of Guests: [9](#)

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	Superior	Excellent	Satisfactory	Unsatisfactory
Site selection	x			
Planning	x			
Attention to detail	x			
Event Staff Service	x			
Food & Beverage Quality	x			
Vendor Service	x			
Special décor	x			
Entertainment	x			
Transportation	x			

Would you use The Charlotte Special Events Group in the future: Yes (  ) No (  )

Over all how would you rate this event: [Excellent! Every detail was well planned, the van and driver arrived on time, food was wonderful, and when a group member was sick, the driver took extra care!](#)

Final Comment: [I would highly recommend your group and service to anyone.](#)

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Thank you for your honesty and your assistance in our ongoing quest for excellence.