

# Charlotte Destinations

About your recent event.....

The quality of the service provided by Charlotte Destinations is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following brief survey will help us toward this end.

Please check the most appropriate space below and answer all questions.

Type of event Client Date 8-6-10  
 Site Black Finn / Strike City Number of Guests 40

	Superior	Excellent	Satisfactory	Unsatisfactory
Site selection			<input checked="" type="checkbox"/>	Black Finn (as discussed)
Planning		<input checked="" type="checkbox"/>		
Attention to detail			<input checked="" type="checkbox"/>	(technology needs improving)
Charlotte Destinations Staff	<input checked="" type="checkbox"/>			
Food & Beverage Quality		<input checked="" type="checkbox"/>		
Service		<input checked="" type="checkbox"/>		(Charlotte destination service)
Special decor		<input checked="" type="checkbox"/>		
Entertainment				<input checked="" type="checkbox"/> (used but use magic man)
Transportation		<input checked="" type="checkbox"/>		
Would you use Charlotte Destinations in the future:	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>	
	(can't remember)		haha	
Over all how would you rate this event:	<input checked="" type="checkbox"/>			

Final Comments: overall nice event  
 Black Finn technology - as discussed  
 overall good overall

Name Carolyn Pozzi Company newell Lynch  
 Address \_\_\_\_\_ Phone / E-mail \_\_\_\_\_

Thank you for your honesty and your assistance in our ongoing quest for excellence

**peter cuocolo**

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**From:** Felicia DeRosa [felicia.derosa@curefa.org]  
**Sent:** Monday, September 20, 2010 3:07 PM  
**To:** cmasterplanner@aol.com  
**Subject:** Thank You

Hello Peter,

I heard through Ellen that Friday night at Vida went really well. I just wanted to send you a note of thanks for all of your efforts on FARA's behalf. We sincerely appreciate your support with this event and in attending the NC golf event.

Most gratefully,  
Felicia

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