



BOY SCOUTS OF AMERICA®
CONCILIO DE PUERTO RICO

July 29, 2013

Mr. Peter Cuocolo
CHARLOTTE SPECIAL EVENTS GROUP
8301 Dunmore Drive
Suite L
Huntersville, NC 28078

**RE : PUERTO RICO COUNCIL
2013 NATIONAL JAMBOREE
JULY 13-26, 2013**

Dear Peter:

On behalf of the Puerto Rico Council of the Boy Scouts of America, the Organizing Committee to the 2013 National Jamboree, the 161 members of the Puerto Rico Contingent and myself, we will like to express our gratitude and thanks to Charlotte Special Events Group, you and your staff for the excellent program that you devised for us as part of our trip to the 2013 National Jamboree in West Virginia.

Since our first conversation some 18 months ago and all throughout the planning stage of the trip your passion for our trip was the key in the outcome of this endeavor. From day one you grasped what we were looking for and devised a program full of options that thrilled our Contingent.

From an excellent choice of accommodations, to great bus transportation from Charlotte to West Virginia, to great venues such as NASCAR Museum and Hall of Fame, Stryke City, Carowinds and the U.S. National Whitewater Center you keep our Contingent going and always expecting something great. Your Staff (Faye, Heather and Jim) was superb and was always willing to help and go the extra mile for our kids. Your attention to details and your willingness to tackle any issue in a positive way made the difference.

Our Council and Contingent will always be eternally grateful to CSEG and to you for such an excellent experience. We are all looking forward to 2017 for the next Jamboree and to more fun and new adventures with CSEG.

Once again, thanks a million for all you guys did for us and hope to see you in 2017.

Sincerely yours,

Héctor A. Viña
Chairman Organizing Committee
2013 National Jamboree
Puerto Rico Council

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The Charlotte Special Events Group

About your recent event.....

The quality of the service provided by The Charlotte Special Events Group is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following brief survey will help us toward this end.

Please check the most appropriate space below and answer all questions.

Type of event BOY SCOUTS - HISTORICAL COUNCIL Date JULY 2013

Sites VARIOUS IN GREATER CHARLOTTE Number of Guests 161

	Superior	Excellent	Satisfactory	Unsatisfactory
Site selections	X			
Planning	X			
Attention to detail	X			
Event Staff Service	X			
Food & Beverage Quality	X			
Vendor Service	X			
Special decor	N.A.			
Entertainment	X			
Transportation	X			

Would you use The Charlotte Special Events Group in the future: Yes (X) No ()

Over all how would you rate this event: EXTRAORDINARY, SUPERB



Final comments: Peter and Staff's attention to our needs and budget were extraordinary. Their attention to detail was superb and they were always looking to make things better.

Name HECTOR A. VINA

Company BSA - PUERTO RICO COUNCIL

Address

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Thank you for your honesty and your assistance in our ongoing quest for excellence.