



Power Plant Management Services, LLC
10710 Sikes Place, Suite 300
Charlotte, NC 28277
704-815-8000

March 12, 2012

To: Potential Clients of Charlotte Special Events Group

We engaged the staff at Charlotte Special Events Group for 3-day PPMS sponsored industry meeting, attended by guests from across the country, in June of 2011. The professional manner of the entire event team, as well as Peter's knowledge of the industry, was fundamental to the success of our meeting. Throughout the planning phase, Peter was instrumental in helping us to choose venues, plan activities and communicate with vendors. Peter offered significant insight when negotiating contracts and pricing, and was always receptive to our questions, concerns and requests.

Peter has a keen understanding of what his clients are seeking and recognizes the importance of providing superior service for his customers. He and his staff were very helpful in responding to our needs and managing details while onsite during the event. While he is certainly personable, he is not fearful of confronting vendors who do not perform as promised. When unexpected problems arose, Peter and his team handled them confidently and efficiently.

Peter is diligent, highly skilled and undoubtedly knows the event industry well. He and his staff at Charlotte Special Events provided professional and personable service that made our event a great success.

Sincerely,

A handwritten signature in black ink, appearing to read "Phil Plott".

Phil Plott, HR Manager

A handwritten signature in blue ink, appearing to read "Annie Havern".

Annie Havern, Administrative Assistant